**Policy:** Impartiality

**Purpose:** NEBB is committed to fair, accurate, and unbiased assessment of all its certifications programs’ knowledge and skills.

**Scope:** To ensure decisions are impartial, made without preference or aversion to any person or group.

**Procedure:** NEBB and its Certification Board has a volunteer and staff-driven sub-committee to ensure that impartiality philosophy and concepts are integrated into the certification processes and culture of the organization. This sub-committee identifies areas of concern and documents progress and successes in achieving impartiality.

**Statement of Commitment**

The NEBB Certification Board adheres to an objective, fair and consistently applied process for collecting and evaluating information for decision-making that treats all people with equity.

Certification Board Members and NEBB Certification Staff commit to acting impartially in relation to its applicants, candidates and certified persons. They understand the importance of making decisions related to certification in accordance with its policies and procedures, and exercises due diligence in doing so.

Policies and procedures affecting applicants, candidates and certified persons are made public and will fairly and accurately convey information about the certification program to all stakeholders.

The Certification Board and Staff understand concerns to impartiality, which include, but are not limited to: self-interest, activities from related bodies, relationships of personnel, financial interests, favoritism, conflict-of-interest, familiarity and intimidation.

The Certification Board and Staff periodically conducts an analysis to determine the potential concerns, both real and perceived, of an individual or an organization to influence the certification processes or benefit from them.